

Agency	Outline of provision	Useful for pupils with	Referral process	Area(s) served	Website	Telephone number	Named contact
AdACTION	drug, alcohol and mental health charities.	awareness of and guidance for those involved or exposed to addictions	Charity- self refer / agency refer	National		03000120012	Polly Taylor
Autism Society	Specialist Autism Services		Charity	National	www.autism.org.uk	0808 800 4104 (Helpline)	
Amaze	For families with disabled children and disabled young people or special needs and disabilities	disabled or special needs and disabilities	Charity	SUSSEX	email: helpline@amazesussex.org.uk	tel: 01273 772289	
Be Free Project (Healthy Relationships)	support programe with 1:1 worker	personal / family need	accessed via Early Help	Kent / ? Further			Caseworkers have individual numbers
Beams	We Are Beams is a charity set up by parents for families with disabled children between the ages of 0 to 25	disabled or special needs and disabilities	Charity		E: admin@wearebeams.org.uk	T:01322 668 501 option 4	
Bore Place Grow 2 Grow	provides supported placements for vulnerable and disadvantaged young people who are in transition, excluded or recovering from mental health problems, and young people in and leaving care	NEET provision-0 Social enterprise	School referral/application	Kent	hello@boreplace.org	01732 463255	
ChYps	assessment and treatment for families where children and young people have emotional, behavioural or mental health difficulties	emotional, behavioural or mental health difficulties	PROFESSION REFERRAL AND ASSESSMENT	KENT/National		0300 123 4496	
Citizens Advice	provides free, confidential and impartial information and advice		Universal service open to self-referrals or referrals from a range of agencies	National		Telephone Advice 0300 330 9001.	
Cygnnet Group	Provider of Mental Health Care		To make a referral, please call our central Referral Line on 0808 164 4450, send an email to chcl.referrals@nhs.net or use the form below.		chcl.referrals@nhs.net .	Referral Line on 0808 164 4450	
Concept Training	Training Provider for education & work skills.	NEET / those not accessing education		Ashford, Kent		01233 896645 01233 668813	Sarah Bryant
Dandelion Time	Charity to support those who have suffered Early Trauma .	Early Trauma			https://dandeliontime.org.uk/	01622 814001	
Demelza House	Hospice Care for Children provides care and support for seriously ill children, young people and their families	seriously ill children, young people and their families	The Referral Line operates seven days a week at the following times:	Kent, Sussex	info@demelza.org.uk	01795 845200	
Early Help	Effective early help for children, young people and families is essential to prevent problems escalating into damaging and costly crises Provide a range of support and services to meet educational, social and emotional needs and children and families	Poor or no school attendance/behaviour/breakdown in family relationships/parents struggling to cope/finances/dv/bereavement	•Monday-Friday: 8am-8pm	KENT/National	MaidstoneEarlyHelp@kent.gov.uk TunbridgeWellsEarlyHelp@kent.gov.uk- EarlyHelpNotificationT&M@kent.gov.uk See kelsi website	Maidstone - 03000 42 23 40 -Ton & Malling - 03000 42 15 76 03000414141	
East Kent rape crisis centre	To support victims of sexual abuse and support them through the police process	students who have witnessed or encountered sexual assault	•Saturday and Sunday and Bank Holidays: 9am-5pm	East Kent		01227 826900	Caroline Carter
Evelina	Specialist Childrens hospital	Complex health needs		On referral	https://www.evelinalondon.nhs.uk/Home.aspx	020 7188 7188	
Family action	provides practical, emotional and financial support to those who are experiencing poverty, disadvantage and social isolation	those who are experiencing poverty, disadvantage and social isolation	(LD/ASD crisis referrals managed Monday-Friday	National	info@family-action.org.uk	Tel: 020 7254 6251	
GIRES (Gender Identify Research and Education Society)	An organisation whose aim is to provide the lives of Trans and gender non-conforming people , including those who are non binary and non -gender			National	www.gires.org.uk	01372 801554	
Gendered Intelligence	Their vision is of a world where people are no longer constrained by narrow perceptions and expectations of gender, and where diverse gender expressions are visible and valued		Charity			0207 832 5848 - not a helpline but can put you in the direction of who to talk too	
Great Ormond Street Hospital (GOSH)	Health	Complex health needs	PROFESSION REFERRAL AND ASSESSMENT	On referral	https://www.gosh.nhs.uk/	020 7405 9200	
Horizons	works with young people aged 13 to 19 (or 25 if they have learning disabilities) enabling them to gain vocational and personal skills and accredited qualifications, helping them back into school, further training or work.	young people aged 13 to 19 (or 25 if they have learning disabilities)	Vocational training-NEET School referral/application			01732 363990	

IASK	Support families and yp (0-25yrs) with SEND. Overseen by a steering group, half of which must be parents. Supporting parents with statutory process eg help prepare paperwork, support in meetings and signpost to other agencies. Can also support schools in working with parents.	SEND need and support throughout statutory process	Parents/carers self referral. Schools via website	Countywide	iask@kent.gov.uk	Help Line 03000 41 3000 - 03000 412 412	Angela AKHLAG
KCC - Home Education Service	Local authority - elective home education						
KCC - Inclusion and Attendance	work in partnership with schools to prevent exclusion where appropriate and to re-integrate excluded pupils with effective support	students with poor or not attending school	School referral	Kent	Email: maxine.gamage@kent.gov.uk	03000 411997	Maxine Gamage
KCC - Safeguarding Central Team	local authority - safeguarding			Kent	centraldutyteam@kent.gov.uk	03000 411111	
KCC - Transport (Applications / eligibility)	local authority - travel			Kent		03000 416777	
KCC - Transport (in place)	local authority - travel			Kent		03000 412121	
KCC - Young Persons Travel	local authority - travel			Kent		03000 418484	
Kent Autistic Trust	provider of services for young people and adults with autism and have a passion for people on the spectrum	pupils with autism or degrees of	Universal service open to self-referrals or referrals from a range of agencies		office1@kentaustistic.com / office@kentaustistic.com	01634 405168	
Local Kent Directory	Central database for all Kent based programs	Various			https://local.kent.gov.uk/kb5/kent/directory/home.page		
Links2Work - Folkestone Lifeskills	Training & lifeskills for NEET / those not accessing education					01303 243513	
Metro Centre, Chat LGBTQ+	Youth Counselling : Chat supports young lesbian, gay, bisexual, trans and queer/questioning people aged 11-25 and can also support their families.			Kent, Medway and London	www.metrocentreonline.org/metro-centre/health/chat-lgbtg-youth-counselling/	General enquiries: 020 8305 5000	
Mermaids	Mermaids is passionate about supporting children, young people, and their families to achieve a happier life in the face of great adversity. We work to raise awareness about gender nonconformity in children and young people amongst professionals and the general public. We campaign for the recognition of gender dysphoria in young people and lobby for improvements in professional services.	Reduce isolation and loneliness for gender variant and transgender children, young people and their families.	Charity	National	info@mermaidsuk.org.uk	0808 801 0400- Mon-Friday 9am -9pm	
NSPCC	Support for young people, families & professionals		Charity-	National	https://www.nspcc.org.uk/	0808 800 5000	
Occupational Health	provides advice to employees, managers, personnel, students on health issues that are affecting wellbeing and performance at work/school	Empower families and young people with the tools they need to negotiate the education and health services.	NHS	National			
Pathways	Aimed at adolescents up to young adults (up to age 24)	Violence victimisation and are displaying signs of disengaging with their communities who are on the brink of the Criminal Justice System, Designed to focus on developing safe, positive relationships, educate around conflict resolution, empower and encourage personal growth and behaviour change.	Referral	Medway, Maidstone and Dartford Areas	www.choicesdaservice.org.uk	0800 917 9948	emma.rushforth@choicesdaservice.org.uk
Pickering Centre	The Pickering Cancer Drop-In Center		Doctor referral or drop in-Charity	Tunbridge Wells			Polly Taylor

Porchlight	Working across Kent and the south east, we help vulnerable and isolated people get support with their mental health, housing, education and employment. We provide children, young people and adults with the advice, guidance and skills to live independently in the future, play an active role in their local community and fulfil their potential.		Charity	Kent / South East	https://www.porchlight.org.uk/	0800 567 76 99	24 hour helpline
Porchlight - Be You	LGBT project	Reduce suicidality and self-harm in the young people who contact Mermaids, equip their parents to support their children to the same end.	Charity		beyou@porchlight.org.uk.	0800 567 76 99	24hr helpline. Caseworkers have individual numbers.
Pyxis	Created to work with young people with autism and similar traits who find life and social skills difficult,	Young People aged 10-13- Social Skills Support	Not for profit organisation - Charity		www.pyxis.life		
Purple Octopus	External agency offering family work/counselling and bridging the gap between education ,families and the wider community.	Mental Health -Children		Kent/South East	info@purpleoctopusproject.co.uk	01303 248997	Founder and Clinical Lead, Lisa Wolfe
Princes Trust - Youth can do it	Free programmes offering practical and financial support needed to stabilise their livesKey skills confidence and motivation	11-30 year olds - unemployed and struggling at school	Charity	National	www.princes-trust.org.uk	0800 842842 7 days a week 9-9	
Project Salus-	services for children, young people, families, schools, communities and other practitioners . Have Resilience 1:1 (10 week programme)		School referral/application	National	info@salusgroup.org.uk	01303 817470	
Rising Sun	Support around domestic violence		Charity-	Canterbury District	http://www.risingsunkent.com/	01227 452852	
Runway Training	specialist provider of maths and English Functional Skills qualifications, Apprenticeships, Traineeships, Certified Short Courses and Soft Skills.	Improve self-esteem and social functioning in gender variant and transgender children, young people.	School referral/ application	Kent	enquiries@runwaytraining.co.uk	0)1732 402 402	
Samaritans			Charity	National			
School Nursing	Part of health services		Single point of access - self-referral by parent, or referral by school or professional	National	https://www.kentcht.nhs.uk/service/school-health/	0300 123 4496	
Skills for Emploment			School referral	National			
SLAM	NHS Mental Health Services	Mental Health Crisis	NHS		www.slam.nhs.uk/crisis	Out of hours -0800 731 2864. Office Hours 0203228 8100	
Slideaway	a bereavement support service		Charity	KENT	slideawayone@aol.com	07970597715	Denise Ross
Stonewall	Charity supporting the LGBTQ community. Providing resources,role models and support for schools ,including resources and ideas for LGBTQ inclusive curriculum		Charity	National	www.stonewall.org.uk	020 7593 1850	
STLS - Specialist Teaching Learning Services	provides a service for children and young people (0 - 19 years) with special educational needs and disabilities		PROFESSION REFERRAL AND ASSESSMENT - Requests for Specialist Teacher advice and intervention are made via the EY LIFT Meetings that are held every two weeks.	National	https://www.kelsi.org.uk/special-education-needs/special-educational-needs/partnership-teams/specialist-teaching-and-learning-services-stls	07568427234 emma.lloyd@stlsoutreach.org.uk	STLS specialist have individual contact numbers
Walk Tall	Counselling service for young people , children and adults		Charity		info@walk-tall.org.uk	Emma Farrell - counselling service manager	
Woodpecker Court - Ready to Work	Outdoor Learning & Training Provider for education & work skills.	GRA Consultation	Self application or Professional referral	Dover, Kent	https://www.readytoworkkent.co.uk/provider-details/woodpecker-court-youth-activities/#	01304 830958	Dom Meehan
Young carers	support young people who care for someone who is ill or disabled in their family.	carer for family member	Universal service open to self-referrals or referrals from a range of agencies	National	info@kentyoungcarers.org.uk	Telephone0300 111 1110	